

सं. 166-रास्तबैस/492/2020 15 अक्टूबर, 2020

समस्त सदस्यगण,
राज्य स्तरीय बैंकर्स समिति
गुजरात

प्रिय महोदय / महोदया,

राज्य स्तरीय बैंकर्स समिति, गुजरात की जून-2020 को समाप्त तिमाही हेतु आयोजित 166वीं बैठक का कार्यवृत्त ।

एतदद्वारा कृपया जून 2020 की तिमाही हेतु राज्य स्तरीय बैंकर्स समिति की 166 वीं बैठक, जो कि 29 सितम्बर 2020 को विडियो कॉन्फ्रेंसिंग के माध्यम से आयोजित की गई थी,के कार्यवृत्त की संलग्न प्रति प्राप्त करें।

कृपया अपने संस्थान से संबंधित मुद्दों पर आवश्यक कार्रवाई कर, की हुई प्रगति से इस कार्यालय को दिनांक **30 अक्टूबर 2020** तक अवगत करें, ताकि संबंधित सूचना को आगामी बैठक में सदन के समक्ष रखा जा सके।

भवदीय,



(वी सी उपाध्याय)

प्रमुख,

रा.स्त.बै.स. (गुजरात)

संलग्न : यथोक्त

Ref.No.166-SLBC/492/2020 15th October, 2020

All Members
State Level Bankers' Committee
Gujarat

Dear Sir / Madam,

MINUTES OF THE 166th MEETING OF STATE LEVEL BANKERS' COMMITTEE OF GUJARAT FOR THE QUARTER ENDED-JUNE 2020.

Please find enclosed a copy of the minutes of the above meeting for the quarter ended June-2020, which was held through video conference on 29.09.2020.

Kindly update us regarding the action taken on decisions pertaining to your Institution / Organization by **30th October, 2020**, so that the same can be placed before the House in the next meeting.

Yours faithfully,



(V C Upadhyay)

Head,

SLBC (Gujarat)

Encl: As stated above.

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In accordance with the various guidelines issued by the Govt. Authorities in the wake of COVID pandemic, the SLBC Gujarat held its 166th meeting through virtual mode to review performance of Banks as on June 2020 quarter. Executives from Member Banks, Lead District Managers, RBI, NABARD, various State Govt. Departments and Dept. of Financial Service (DFS), MoF, GoI participated in the meeting. The detailed list of participants as generated from Microsoft Teams application is enclosed herewith.

Beginning the proceedings of the meeting, **Shri M M Bansal, Convenor, SLBC Gujarat** welcomed all the participants of the meeting and appreciated the cohesive efforts of Bankers, State Govt. and Police Authorities which ensured smooth operations of Banking services across the State in this testing time of pandemic.

Shri Bansal emphasized that to derive a meaningful outcome from the SLBC meeting, it is important that LBS data being submitted by Banks are cent percent accurate. Hence, it was requested to all Banks to expedite migration to new LBS data flow and also ensure that designated staff is allotted to deal with matters of SLBC.

(Action: All Banks)

Applauding Bank Employees/ Officers for their steadfast efforts in extending Banking services to the masses at large, **Shri V S Khichi, Chairman, SLBC as well as Executive Director, Bank of Baroda** exhorted on following important points during his keynote address:

- I) Banks to put in intensified efforts in ensuring achievement of revised targets of Small & Marginal Farmers and Weaker Sections under Priority Sector, in the light of change in Priority Sector Guidelines.

(Action: All Banks)

- II) Appreciating the new scaling pattern to address the regional disparities among the Districts in the flow of Priority Sector credit, the RBI was also requested to consider if such kind of scaling could be devised for ranking districts in terms of CD ratio, as there are districts which continued to report low CD ratio, owing to high flow of Deposits rather than actual low Credit offtake.

(Action: RBI)

- III) Banks to ensure that Customer Services are not affected due to cost synergies being exercised by few Banks by closing few of their adjacent Branches, owing to merger of few Public Sector Banks.

(Action: Concerned amalgamated Banks)

- IV) Noting the remarkable decline of 600+ crores in the advances, ICICI Bank was requested to ascertain its data submitted to SLBC for June 2020 quarter.

(Action: ICICI Bank)

- V) While praising the decline of 7410 crores in NPA over March 2020, also cautioned Banks to be more focused in follow up, as after the expiry of moratorium period announced in the wake of COVID pandemic, there may emerge sudden spike in NPAs.

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(Action: All Banks)

VI) Under various schemes of the “Aatma Nirbhar Bharat” package, advised Banks to optimize the limited stamp duty waiver under Emergency Credit Line Guarantee Scheme (ECLGS) and complete waiver under PM SVANidhi scheme announced by the State Govt. Also urged Banks to consider implementation of Mukhya Mantri Mahila Utkarsh Yojana being sponsored by the State Govt.

(Action: All Banks)

Shri D K Mishra, CGM NABARD highlighted following important points:

I) Highlighted an unusual decline in number of KCC accounts (-2,83,031). Concerned Banks, in particular Fincare Small Finance Bank are advised to submit the reason for such erroneous reporting which portrays poor performance of state under the ongoing KCC Saturation campaign, despite painstaking efforts being undertaken by Banks.

(Action: Fincare Small Finance Bank)

II) Considering repeated escalations pertaining to reluctance by Cooperative Banks to extend finance under the KCC for Animal Husbandry, GSCB was advised to guide all Cooperative Banks about the guidelines/ process flow of the scheme and ensure smooth sanctions/ disbursements of applications for KCC in coordination with various District Milk Unions and Lead District Managers (LDMs).

(Action: GSCB)

III) Urged Banks to come forward for promoting FPOs in Gujarat and also advised Banks to utilize the Financial Inclusion Fund (FIF) being extended by NABARD for promoting various Financial Inclusion activities.

(Action: All Banks)

Shri S. K. Panigrahy, Regional Director, RBI, Ahmedabad expressed his heartfelt gratitude to SLBC and member Banks in facilitating availability of essential banking services to the members of the public since the onset of pandemic. He also expressed sincere gratitude to the Government of Gujarat and Law enforcement agencies for their continuous support to Bankers during the period. While GoI and state governments have undertaken massive measures for relief and revival responding pandemic, RBI has also taken various measures for supporting economic growth and financial stability, keeping in mind the interests of both borrowers and depositors, he informed.

Shri Panigrahy further highlighted following points:

I) Advised banks to frame their policy for restructuring of loans as per RBI guidelines. He also suggested that banks should explore business growth keeping in view the entrepreneurial spirit, better infrastructure, conducive business environment in the State of Gujarat. At present, MSME sector contributes 30% of GDP in the country and GoI have ambitious target to increase it to 50%, within the overall target of USD 5 trillion economy by 2024. Given the

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scope in Gujarat, he requested banks to give thrust to the sector in collaboration with government and all agencies.

(Action: All Banks)

II) Apprised that RBI Ahmedabad has been organizing FL camps on digital platform and has also provided digital FL content to local TV and Radio channels relating to awareness on customer's rights, grievance redressal mechanism and digital transactions. As it was observed that in many districts, no FL camps were being conducted, he advised Banks to try conducting of FL Camps through digital platforms.

(Action: All Banks)

III) Emphasized that RSETIs play an important role in development of skills to enhance the credit absorption capacity and for sustainable micro enterprises. In this regard, he requested for early resolution of some issues faced in certain districts in setting up these institutes and for making them active and useful.

(Action: SLBC & State Govt.)

IV) Observed that there were some Govt. sponsored schemes, where no movement in performance was observed. In this regard, he requested that these schemes may be followed up and reviewed for appropriate rationalization.

(Action: SLBC & State Govt.)

V) Observing decrease in PSL advances, advances to 'MSME Sector' and 'Weaker Sections' during the quarter under review, he requested all the stakeholders to focus on improving lending with proper coordination amongst all agencies.

(Action: All Banks)

VI) Noted that the current extent of impairment in loan books could be higher than the reported GNPA ratio, on account of the SMAs and restructured portfolio there would be additional stress expected from the effect of pandemic to be seen in subsequent quarters. He requested banks to exercise due prudence in lending in the light of the same.

(Action: All Banks)

VII) RD requested that uploading LBS data may be given priority as the progress in this regard is not up to the mark.

(Action: SLBC & All Banks)

Shri Lochan Sehra, Secretary, Urban Housing, Urban Development Dept., Govt. of Gujarat emphasized on improving sanctions, as well as disbursements under the PM SVANidhi Scheme, particularly by Private Sector Banks and also advised Banks to consider signing of MoU under Mukhya Mantri Mahila Utkarsh Yojana. While informing that Gujarat State ranks first under the Pradhan Mantri Awas Yojana – CLSS, also highlighted that performance of Housing Finance Cos. far exceeds from Public Sector Banks, Private Sector Banks, Small Finance Banks altogether, hence requested Banks to improve performance under PMAY- CLSS.

(Action: All Banks)

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Shri Milind Torawane, Secretary (Economic Affairs), Govt. of Gujarat appreciated role of Banks, RBI and SLBC in extending their services even to the remotest areas of the State during the ongoing pandemic time. He further advised Banks to consider implementing the schemes of Aatma Nirbhar Gujarat Sahay Yojana and Mukhya Mantri Mahila Utkarsh Yojana announced by the Govt. of Gujarat.

(Action: All Banks)

Shri Narshimha Komar, IG, Law & Order, Gujarat Police attended the meeting of SLBC, Gujarat as a special invitee to brief the Banks about the sudden spurt in fraud cases in Banking, particularly cyber frauds, in accordance with revamp of Lead Bank Scheme guidelines of RBI.

Shri Komar in his address said that as such there is no empirical evidence so far which suggests that owing to COVID pandemic, there is an increase in fraud cases. However, he advised Banks to be extra cautious, as this pandemic has caused increased usage of Digital Banking products owing to inherent risk of infection involved with dealing in cash. Hence, it was suggested to carry out widespread awareness about the safe-usage of Digital Banking products among the masses by Banks.

(Action: All Banks)

Discussion on Agenda items

- I) **Declining trend of Aadhar Authentication and data pertaining to RuPay Card activation:** The Chairman, SLBC raised the concern over the declining trend of Aadhar Authentication and advised SLBC to examine the reason for the same. It was further advised to present the data of RuPay card activation, if possible, as it is observed that large number of RuPay card remains unused by customers after getting issued by Banks.
(Action: SLBC)
- II) **Districts having CD ratio below 40%:** The Chairman advised SLBC to present the quarter wise progress of CD Ratio for the Districts having CD ratio below 40%, which can assist in better evaluation of the progress of the these Districts under the parameter of CD ratio.
(Action: SLBC)
- III) **Emergency Credit Line Guarantee Scheme (ECLGS):** Apprising about the State-wise 4th rank of Gujarat in terms of disbursement under ECLGS as of 03/09/2020, the announcement of stamp duty waiver up to limit of Rs 50000/- till 31st October 2020 by the State Govt. may work as an added incentive; hence, Banks were advised to augment their efforts under the scheme.
- IV) **PM SVANidhi Scheme:** Serious concern was raised over poor performance under the Scheme, despite the fact that the State Govt. has completely waived Stamp duties under the scheme. All Banks were advised to scale up efforts under the scheme, as this scheme remains the core focus agenda of the Central as well as the State Govt.

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(Action: All Banks)

- V) **Credit Guarantee Scheme for Subordinate Debts:** The Guidelines of the scheme, which envisages extending personal finance to promoters of stressed MSME units with a guarantee cover of CGTMSE were apprised to all Banks with urge to extend finance under the scheme to eligible beneficiaries.
(Action: All Banks)
- VI) **KCC to Animal Husbandry & Fisheries:** Escalations of the complaints to Central Govt. Ministries pertaining to refusal for acceptance of applications by Branches under the KCC for Animal Husbandry was given serious consideration and all Banks, in particular GSCB, were advised to pass-on guiding message to all of their field functionaries about the process flow of the scheme - as it creates precarious situation for the SLBC to address the grievances of Milk Unions before the Ministry Officials citing lack of willingness of Bank Branches in accepting and processing of KCC applications.
(Action: All Banks, in particular GSCB)
- VII) **Schemes launched by the Govt. of Gujarat:** Banks were advised to consider implementing **Aatma Nirbhar Gujarat Sahay Yojana**, which is all encompassing scheme to help the public at large to overcome the setbacks impacted due to COVID 19 pandemic. Similarly Banks were also advised to consider implementing the **Mukhya Mantri Mahila Utakarsh Yojana**, which is aimed at empowering women through Bank credit of Rs 1 lakh. The English version and queries addressed by the concerned Dept. of Govt. of Gujarat pertaining to both of these schemes have already been circulated among the Banks.
(Action: All Banks)
- VIII) **Doubling of Farmers' Income by 2022:** NABARD was requested to provide tabular format based on which data is to be sourced from Banks to measure progress under the "Doubling of Farmers' Income by 2022". It was further requested to NABARD to issue suitable instructions to Cooperative Banks / PACS, as unlike other Banks, the Cooperative Banks / PACS don't have CBS system from which data could be extracted.
(Action: NABARD)
- IX) **Implementation of new Lead Bank Scheme (LBS) data flow:** As unanimously agreed upon in the meeting, all Banks to ensure parallel submission of LBS data from September 2020 quarter onwards, as per the new LBS data flow besides the ongoing system of submitting the data on SLBC portal.
(Action: All Banks)
- X) **Deepening of Digital payment Ecosystem in Banaskantha District:** Concern was raised over non-submission / delayed submission of data regarding the progress made in achieving the aim of enabling the Banaskantha District as 100% digitally enabled district. Regional Director, RBI too noticed

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that Bankers are not putting in required efforts in enabling the Banaskantha District with avenues of Digital payment Ecosystem and advised all Banks to ensure that data regarding the progress made shall be submitted invariably by 7th of every month.

(Action: All Banks)

- XI) CNN Compliance of RSETI:** The State Director RSETI and the Gujarat Livelihood Promotion Co. Ltd (GLPC) were exhorted to certify compliance of CNN parameters by RSETIs in the State, as all the RSETIs have fulfilled the criteria for CNN Compliance and in the absence of such certification, the RSETIs are not getting their legitimate reimbursement of claims from MoRD.

(Action: State Director of RSETIs, GLPC, Rural Development Dept.)

- XII) Implementation of Automated e Stamping (AeS):** Queries raised by office of Inspector General of Registrations and Superintendent of Stamps (IGRSS), Govt. of Gujarat have been addressed by the SWIFT India. There is a need to hold a meeting involving officials from IGRSS with SLBC, Stock Holding Corporation of India Ltd. (SHCIL) and SWIFT India to understand the nuances of the AeS and the needful required to be done from the end of each of these stakeholders. Hence, the Office of IGRSS was requested to provide convenient schedule for arranging such meeting, which can augment the efforts of State Govt. in maximizing adoption of Digitalization in the Governance.

(Action: IGRSS, GoG)

- XIII) Increasing Incidence of “Attack on Bankers”:** In pursuance to letter dated 07/07/2020 of Addl. Secretary, Dept. of Financial Services, MoF, Gol addressed to Chief Secretary of the State, it was requested to State Govt. Officials to issue suitable directions to law enforcement agencies through Home Dept. which can ensure safety of the Bankers while on duty and also takes stringent action against the perpetrators who indulge in inflicting any sort of physical injuries on Bankers.

- XIV) Issuance of circular pertaining to operational guidelines under SARFAESI Act:** It was exhorted that issuance of circular pertaining to operational guidelines to be followed by Police personnel under the SARFAESI Act has been awaited for a considerable time. Hence, officials from the State Govt. were requested to look into the matter for issuance of circular in this regard.

(Action: Finance Dept., Govt. of Gujarat)

The meeting ended with vote of thanks by **Shri V C Upadhyay, Head, SLBC Gujarat.**

List of participants of 166th meeting of SLBC (Gujarat)

Sr.	Name of organisation/Bank/FI/Govt. Dept.
1	Chairman – SLBC & Executive Director, Bank of Baroda
2	Additional Secretary, DFS, MoF, GoI
3	Addl. Chief Secretary (SJED), Govt. of Gujarat
4	Secretary (EA), Fin. Dept., Govt. of Gujarat
5	Inspector General (Law & Order), Gujarat Police
6	Regional Director, Reserve Bank of India
7	Chief General Manager, NABARD
8	Convenor - SLBC & General Manager, Bank of Baroda
9	Director (IF), Fin. Dept., Govt. of Gujarat
Govt. of Gujarat	
10	Secretary (Rural Dev.), Govt. of Gujarat
11	Secretary (Urban Housing), Govt. of Gujarat
12	Secretary (Planning), Govt. of Gujarat
13	Dy. Secretary (Revenue Dept.), Govt. of Gujarat
14	Director of Horticulture, Govt. of Gujarat
15	Director, SCW, SJED, Govt. of Gujarat
16	Joint Director of Animal husbandry, Govt. of Gujarat
17	Dy. Registrar (Credit), RCS, Govt. of Gujarat
18	Chief Inspector of Stamps, Govt. of Gujarat
19	Guj. Livelihood Promotion Company, Gandhinagar
20	Gujarat Schedule Castes Deleopment Corporation, Gandhinagar
21	Gujarat Urban Livelihood Mission, Gandhinagr
Banks	
22	Bank of Baroda
23	Bank of India
24	Bank of Maharashtra
25	Canara Bank
26	Central Bank of India
27	Indian Bank
28	Indian Overseas Bank
29	Punjab and Sind Bank
30	Punjab National Bank
31	State Bank of India
32	UCO Bank
33	Union Bank of India
34	Axis Bank
35	Bandhan Bank
36	City Union Bank
37	DCB Bank
38	Federal Bank
39	HDFC Bank
40	IDBI Bank
41	Jammu & Kashmir Bank
42	Karnataka Bank
43	Karur Vysya Bank
44	Kotak Mahindra Bank
45	South Indian Bank

List of participants of 166th meeting of SLBC (Gujarat)

Sr.	Name of organisation/Bank/Fl/Govt. Dept.
46	Baroda Gujarat Gramin Bank
47	Saurashtra Gramin Bank
48	Gujarat State Cooperative Bank
49	Guj. State Co-Op. Agri. & Rural Dev. Bank (GSCARDB)
50	Equitas Small Finance Bank
51	India Post Payments Bank
Other Organisations	
52	APMG, Gujarat Postal Circle
53	PFRDA, New Delhi
54	KVIC, Ahmedabad
55	National Housing Bank
56	SIDBI, Ahmedabad
57	State Director for RSETIs
Lead District Manager	
58	LDM Ahmedabad
59	LDM Anand
60	LDM Aravalli
61	LDM Banaskantha
62	LDM Bharuch
63	LDM Botad
64	LDM Chhotaudepur
65	LDM Dahod
66	LDM Dang
67	LDM Devbhumi Dwarka
68	LDM Gandhinagar
69	LDM Girsomnath
70	LDM Jamnagar
71	LDM Junagadh
72	LDM Kheda
73	LDM Kutch
74	LDM Mahisagar
75	LDM Mehsana
76	LDM Morbi
77	LDM Narmada
78	LDM Navsari
79	LDM Panchmahals
80	LDM Porbandar
81	LDM Surat
82	LDM Surendranagar
83	LDM Tapi
84	LDM Valsad